



PRESS RELEASE

Tuesday, March 17, 2019

FOR IMMEDIATE RELEASE

GUARDIAN LIFE EXTENDS PERIOD FOR PRESCRIPTION DRUGS

In an effort to continue providing its customers with optimal services as the nation grapples with the COVID-19 outbreak, Guardian Life Limited is assuring its Health Insurance clients that it will honour all claims relating to COVID-19 illnesses.

In addition, the Company is also advising its Health Insurance customers that they will have automatic access to 60 days of maintenance prescription drugs instead of the usual 30 days. The Company will also continue to honour health claims, which will be accepted via electronic copy only, to be sent to GLLEBDHealthClaims@myguardiangroup.com.

In a notice distributed by Guardian Life Limited, it was pointed out that all claim payments will be made via electronic funds transfer (EFT). Members and providers who have not yet completed EFT forms are being asked to complete and submit EFT forms containing account information for local commercial banks. The form is available on the Company's website and can be submitted to GLLEBDhelpdesk@myguardiangroup.com.

At the same time, all claim payments will also be made via EFT. The insurance provider is also strongly encouraging its Individual Life clients to pay premiums via the Company's website or pay electronically and at payment centres.

Pension clients are also being assured that they will receive their payments on time.

"Our priority is to encourage the overall safety and wellness of all our stakeholders: clients, employees, providers and service partners," said Eric Hosin, President of Guardian Life Limited.

END

Contact: Annette Atkinson
Senior Manager, Corporate Affairs & Communications
Guardian Life Limited
12 Trafalgar Rod, Kingston 5
Tel: 876 832 9409
Date: March 17, 2020