



## **PRESS RELEASE**

**Saturday, March 28, 2020**

**FOR IMMEDIATE RELEASE**

### **GUARDIAN LIFE FURTHER REDUCES OPERATING HOURS**

In light of recent developments surrounding the outbreak of the novel Coronavirus, COVID-19, Guardian Life Limited believes it is necessary to take further steps to protect its staff and customers, and therefore advises that effective Monday, March 30, it will be further reducing its operating hours. The new opening hours will be 8:30 am to 12.30 pm until further advised. The Company however advises that it will continue to provide its customers with its full complement of services from 8:30 am to 4:30 pm. During these hours, customers may contact the Company through its alternate channels, including Telephone Service Centre, email at [guardian@myguardiangroup.com](mailto:guardian@myguardiangroup.com) or WhatsApp messaging.

Guardian Life is also assuring its customers that it will continue to process the payment of claims, and strongly encourages its customers to pay their premiums using alternate payment options such as registering on the Company's website, electronic funds transfer, preauthorised credit card payment, preauthorised payment or paying at one of its third-party payment partners.

**END**

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